



The Chapter Leader's Guide to Performance Improvement: Practical Insight on Joint Commission Standards

HCPPro, Cynthia Barnard MBA MSJS CPHQ

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Quick, concise standard explanations for performance improvement chapter leaders

***The Chapter Leader's Guide to Performance Improvement* breaks down The Joint Commission's performance improvement requirements into easy-to-understand solutions to meet the challenges of these complex standards. You get simplified explanations of the chapter's key components along with communication techniques to help foster a strong and successful partnership between survey coordinator and chapter leader.**

Plus, to make staff training easy, this guide includes a downloadable PowerPoint® presentation highlighting key compliance takeaways. Also, receive bonus tools which include:

- Annual performance improvement program assessment worksheet
- Sample performance improvement team charter
- Critical information checklist
- Templates for quality plans
- Samples for compliance with required measurements
- Samples for compliance with measurements to be considered
- Checklist for survey readiness

Benefits of *The Chapter Leader's Guide to Performance Improvement*:

- Empower your PI chapter leaders to successfully navigate the survey process
- Communicate the impact the PI chapter has on the entire leadership team, management, and caregivers
- Create a culture of accountability by delegating survey-related responsibilities to staff members
- Go beyond standard numbers and understand the true meaning of The Joint Commission's PI requirements
- Get everyone in your facility on board with compliance
- Save time training PI chapter leaders with the customizable PowerPoint presentation

What's inside:

- Simplified explanation of The Joint Commission's performance improvement chapter
- Tools for data collection and analysis to measure the performance of processes
- Strategies for analyzing data to implement better care, improve compliance, and promote positive change
- Best practices in designing, implementing, and presenting performance improvement programs with reference to accreditation requirements

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Who will benefit?

Accreditation coordinators, accreditation specialists, survey coordinators, Joint Commission survey coordinators, performance improvement chapter leaders, quality directors, quality improvement professionals

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