Metrics for Project Management: Formalized Approaches

Parviz F. Rad, Ginger Levin

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"Metrics for Project Management: Formalized Approaches" describes a comprehensive set of project management metrics in an easy-to-read format. Through a unique presentation of metrics through the categories of "things," "people," and "enterprise," you'll learn how metrics can: Guide you toward informed decisions; Help the enterprise recognize the sum of its collective capabilities; Ensure that plans for producing and delivering products and services are consistently realistic, achievable, and attainable; Link the efforts of individual team members with the overall success of the project; Indirectly promote teamwork and improve team morale. This methodical, logical approach to metrics will help you: Gauge the success of the project team through specific tools; Assess the motivation, performance, and behavior of team members; Assess organizational capabilities and collective project management performance; Handle enterprise issues: project management maturity, competency, and project portfolio management; Establish a metrics program; Select metrics and implement schedules. Clear and easy to understand, this book is a valuable guide to using these powerful techniques for performance improvement. With immense potential benefits, "Metrics for Project Management" is a smart investment for any organization. Table of Contents: Introduction: Advantages of Metrics-Based Project Management · What Is a Metric? · Metrics Categories · Project Things Metrics: Client Requirements · Detailed Project Plans · Conceptual Plans · Project Quality · Contracts · Monitoring Project Progress · Project Risk · Project Success Factors · Project People Metrics: People as Intellectual Resources · What Are People Metrics? · Motivation · Performance · Teamwork · Communications Management · Competency · Maturity of Teams and Organizations · Virtual Teams · Enterprise Metrics: Project Management Maturity · Focus of Organizational Metrics · Project Management Office · Work Breakdown Structure/Resource Breakdown Structure Templates for the Enterprise · Project Portfolio Management · Implementing a Metrics Program: Metrics Program Design · Attributes of Models and Indices · Schedule of Implementation

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