



# Confident Conversation

*LILLIAN GLASS*

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## Confident Conversation LILLIAN GLASS

The author tells the reader what to say to anyone in almost any situation. Chapters cover topics such as greetings and meetings, being a good conversationalist, positive criticism, business situations, social gatherings, difficult or sensitive subjects, right words for special people or special encounters, relationships, giving opinions and how to be a good listener.

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